



Ciox Health provides Release of Information services to Mission Health

If you are requesting records from a Mission Health System Practice (physician office):

Mail or fax your request directly to the practice you are requesting medical records from.

If you are requesting records from a Mission Health System Hospital:

- **Angel Medical Center**
- **Blue Ridge Regional Hospital**
- **Highlands-Cashiers Hospital**
- **McDowell Hospital**
- **Mission Hospital**
- **Transylvania Hospital**
- **Asheville Specialty Hospital**

See your request category for directions on how to proceed:

Patient: To obtain a copy of your medical records from a Mission Health Hospital, visit the hospital website and navigate to the "Patients & Visitors" tab, "Medical Records" and complete the Medical Record Release Form. Follow the instructions on the authorization form to fax, mail, or submit by email.

Healthcare providers: Fax a request or authorization. Your request must provide your address, fax number, the patient's full name, date of birth, and facility where the patient was treated.

Law firm, Insurance Company, Workman's Compensation Division or 3rd party requester: Faxing a legal or financial request is not permitted. All requests must be mailed to the facility you are requesting records from.

Mail:
Mission Health
Attn: HIM Dept. Ciox ROI
509 Biltmore Avenue
Asheville, NC 28801

Fax: 828-213-0651
Email: MissionROI@cioxhealth.com

To check status on a Ciox Health invoice or request please call 1(800) 367-1500.