What is HCA Healthcare Colleague Recognition?

It’s an online platform designed to recognize our most important asset - YOU! This platform allows you to give and receive recognition, earn points and most importantly, it allows us to recognize your contributions to our mission of caring for and improving human life.

How does it work?

Your online account may be accessed from your workstation, personal computer and mobile device.

Online tools make it easy for colleagues and leaders to give and receive real-time recognition and rewards.

Earn points a variety of ways! Points awarded are uploaded to your online account and can be redeemed for the rewards of your choice.

More Recognition. More Rewards.

There will be many ways to be recognized and earn points throughout the year. Some ways you can earn are listed below, and more ways to receive recognition will be announced!

• Leader to Colleague Recognition
• Colleague to Colleague Recognition
• Season of Thanks Celebration
• Holiday Recognition
• Birthday Recognition
+ Many More Ways!

How do I get started?

A registration email will be sent to your work email address. To register as a new user in the HCA Healthcare Colleague Recognition program, click the link in the email. On the registration page, you will be asked to answer security questions and create a password. Please see the back cover if you need additional assistance with registering your account or using the tool.

While you’re logged in...

“Pay it forward” by sending some colleague recognitions.

Check your points balance and view your recognition notifications.

Visit the social wall to “Comment” and “Like” recognitions sent and received by your colleagues.

Browse the online catalog, add items to your wish list, and redeem your points for rewards!

Shop rewards ... the choice is yours!

Points can be easily redeemed from the online catalog which features unlimited options of name brand merchandise, digital gift cards and more!
Haven’t received your registration email by September 15?
Have Questions? Need Assistance?

Call customer service at (800) 337-8915 (reference your sponsoring company, HCA Healthcare). Representatives are available 24 hours a day, 7 days a week.

Email customer service at cservice@incentiveservices.com

Visit HCA Healthcare Colleague Recognition website at https://colleague-recognition.isrewards.com

If you have not completed the registration process, click the forgot password link and enter your 3-4 id number (username) and/or your work email address to receive an email to set up your account.